

Pegisys® Questions & Answers

Q: How do I know if someone is a good candidate for a Pegisys?

A: If the Technician or shop owner is looking for the next generation of Diagnostic tools that supports Flash Reprogramming (J2534-1 and J2534-2) and Identifix Direct-Hit Technician mixed in a platform that is more efficient and effective, it is time to introduce the Pegisys. A technician that needs the latest vehicle coverage in the market. Pegisys subscription has already been adding 2010 vehicles!

Q: Which Pegisys is right for my customer?

A: There are two versions of the Pegisys platform. The first form is the Pegisys Handset version (3825J). This version includes a 2 Channel Scope, 90 Day Trial to Identifix Direct Hit Technician, J2534 Reprogramming Capability (still need the OEM Licensure), 6 month Domestic and Asian Software subscription and FREE On-Site Training (within 100 miles of a metro area). There is also a Windows PC based tool (3828DLX or 3828DLX-NB) that has everything as the Handset version does, less the 2 Channel Scope. The 3828DLX requires a Windows PC.

NOTE: The 3828 Pegisys VCI Kit provides Global OBDII Diagnostics (all 9 Modes) and does not include the OE Diagnostics software or OEM adapters. They can be purchased separately.

Q: What is the biggest advantage of the Pegisys over the Genisys?

A: The Pegisys and Genisys are two completely different platforms – below are Pegisys exclusive features not available in Genisys.

- € – Flash Reprogramming (J2534-1 and J2534-2 Device)
- € – Wireless to car communication
- € – Subscription based software (2010 vehicles now / Genisys at 2009)
- € – Vehicle coverage subscriptions include all on-tool repair information (not sold separately)
- € – Direct-Hit Technician Powered by Identifix
- € – Direct to Internet connection – no PC required
- € – On-site training included
- € – All OEM adapters included for coverage supplied
- € – Large touch screen
- € – High Speed 2-Channel Scope included
- € – Available as a Windows based PC Tool
- € – Fast access User Interface, one click away from your next menu choice and the Main Menu always available, you're never lost...
- € – PC Based ruggedized platform
- € – Optional Hot Swap Battery kit provides the ability to work all day in wireless mode.
- € – And more....



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Q: Where can I get more information on Pegisys?

A: www.pegisyotc.com - www.youtube.com/OTCTOOLGUY or www.pegisysotc.com

Q: What kind of training comes with the Pegisys?

A: FREE on-site Training Certificate for all new customers that have bought Pegisys, except the VCI only kit 3828 for J2534 reprogramming and Global OBD II scan. This comprehensive training lasts up to 90 minutes. OTC periodically conducts webinars FREE of charge for Pegisys owners or for those that are interested in learning more information.

Q: Is the Pegisys replacing the Genisys?

A: No. The Genisys is still the industry leading Diagnostic platform with best in class coverage. The Genisys remains part of the OTC diagnostic lineup.

Q: I want a scan tool that is PC based and has wireless abilities

A: Pegisys PC Scan 3828DLX kit is a Windows based PC tool (PC Required. Or the new 3828DLX-NB that includes a preloaded Convertible Net book touch screen tablet. All versions of Pegisys do have wireless capabilities.

Q: If I currently subscribe to Direct-Hit, and I subscribe to Direct-Hit Technician on the Pegisys, do I need to keep my subscription to the Direct-Hit website?

A: Direct-Hit Technician is a specialized diagnostic edition of Direct-Hit for Pegisys owners. The Identifix Direct-Hit website subscription provides all of the information available in Direct-Hit Technician and access to additional tools and information only available on the website such as Job estimating, maintenance information, and Identifix's unique maintenance sales tool. Additionally, the Direct-Hit website provides access for up to four (4) technicians in the shop. Having both subscriptions will insure that you and all of your technicians have instant access to the unique experience based diagnostic information that Direct-Hit provides, making sure that your shop operates at peak diagnostic efficiency. Finally, as a shop user, if you are a current subscriber to the Direct-Hit website, you can add a Direct-Hit Technician subscription to your account for a savings of 50% off the regular subscription price, or \$39.00 per month.

Q: Will my tool stop working if my Pegisys time-based direct-to-tool subscription ends?

A: No, the Pegisys will be fully functional without the subscription, but you will not receive automatic updates for new vehicle coverage.

Q: Will the Pegisys do TPMS diagnostic and reset procedures where applicable?

A: Yes! The Pegisys will perform specific Diagnostic bi directional functions on TPMS systems just as the Genisys does today. Some vehicle systems still require a direct test RF tool such as the 3833M10 or the new 3834 TPR Tool to perform reset procedures.

Q: Will the internet function allow open browsing?

A: At this time, the Pegisys handset (3825JT) does not allow open browsing. The PC Pegisys based versions (3828, 3828DLX, and 3828DLX-NB) will all allow internet browsing.

Q: How can I determine if the shop wireless is compatible with the Pegisys?

A: The Pegisys utilizes 802.11g wireless – the most commonly used standard. To verify compatibility, just attempt to access the internet with any Pegisys tool or check your wireless router manual for supported formats or call 1-800-233-7055 for advice on WiFi installation.

Q: What happens when you might have more than one mechanic in the shop using an Pegisys and they happen to be working side by side? Will this cause any interference with each others unit?

A: No. The VCI is mated to the Pegisys at the factory and exclusive communications are maintained.



Genisys EVO®



Pegisys PC



Pegisys®

	Genisys EVO®	Pegisys PC Deluxe	Pegisys®
	3866	3828DLX & 3828DLX-NB	3825J
Scan Functionality			
CAN Enabled Tool (no adapters to buy)	X	X	X
Global OBD II (Domestic, Asian, European)	X	X	X
OBD II Generic Diagnostic Trouble Codes	X	X	X
Diagnostic Trouble Code Descriptions	X	X	X
Vehicle Information (Mode 9)	X	X	X
Freeze Frame Data	X	X	X
Upgradable	X	X	X
State OBD Check	X	X	X
Generic Data Stream	X	X	X
Manufacturer Specific Diagnostic Trouble Codes	X	X	X
Manufacturer Enhanced Diagnostic Trouble Codes	X	X	X
Graph Data Stream	X	X	X
Enhanced Data Stream	X	X	X
Domestic OBD II Enhanced	X	X	X
Domestic OBD I	X	X	X
Domestic Non-Engine Coverage	X	X	X
Asian OBD II Enhanced	X	X	X
Asian OBD I	X	X	X
Asian Non-Engine Coverage	X	X	X
Bidirectional Controls (Actuator Tests)	X	X	X
European OBD II Enhanced	Optional	Optional	Optional
European OBD I	Optional	Optional	Optional
European Non-Engine Coverage	Optional	Optional	Optional
Automated System Test	X	X	X
All System DTC Scan	X	X	X
Multiple Language Support	X	X	X
PC Software	ConnecTech	N/A	N/A
Wired & Wireless Internet Application Connectivity		X	X



Electronic Diagnostics



Genisys EVO®



Pegisys PC



Pegisys®

	Genisys EVO	Pegisys PC Deluxe	Pegisys
	3866	3828DLX & 3828DLX-NB	3825J
Vehicle Diagnostic Information			
Pathfinder Troubleshooting Diagnostics	X	X	X
Repair-Trac® VIN Specific Tech Tips	X	X	X
Code Assist DTC Specific Tech Tips	X	X	X
InfoTech® Driveability & Component Test S/W	X	X	X
Identifix Direct Hit Technician Web-based Info		X	X
Options			
High Speed Scope	X		
5-Gas Analyzer	X		
Heavy Duty Standard Coverage	X	X	X
J2534 All Makes Reprogramming Software		X	X
Hot Swap Battery Kit			X
Hardware			
Color Display	X	PC	X
Graphic Monochrome LCD		VCI	
Detachable Cable	X	X	X
Battery Power	X	X	X
High Resolution 8.4" Touch Screen			X
Embedded High Speed Scope			X
Wireless to the car VCI		X	X
VGA Video Out	X		X
AirBridge Technology WiFi Wireless		X	X
Stereo Speakers & Headphone Jack			X
J2534 Hardware Compliant VCI		X	X
Cables with color coding, part numbers, and description		X	X

For More Detailed Information visit us on our website: www.otctools.com

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800.533.6127

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